#### **Providers / Locations**

ABHP has more than 300 clinicians throughout the Central Valley, so members will have access to a clinician close to their home or office. ABHP's large provider network features specialists trained to deal with specific issues from death, divorce, abuse, sexual orientation and many other factors that can affect a person's well being. Offering such an extensive network of mental health clinicians ensures that care is convenient and effective.

## Questions, Comments, Concerns?

ABHP strives to provide the best services possible to all of our employers, their employees and the employees' family members. If you have a question, comment or concern regarding ABHP's Employee Assistance Program, please do not hesitate to contact us:

#### Avante Behavioral Health Plan (ABHP)

5150 North Sixth Street, #156 Fresno, CA 93710 Phone: (559) 261-9053 Toll-Free: 1-800-498-9055

Fax: (559) 261-9073

Web: www.avantebehavioral.com



A local behavioral health plan providing mental health, chemical dependency and employee assistance program services.

## Avante Behavioral Health Plan (ABHP) Employee Assistance Program (EAP)

Phone: (559) 261-9053 Toll-Free: 1-800-498-9055 Fax: (559) 261-9073 www.avantebehavioral.com

# **Employee Assistance Program**

Assisting you with:

- Stress Management
- Emotional Issues
- Grief/Loss
- Financial Guidance
- Substance Abuse
- Critical Incident Counseling

**Avante Behavioral Health Plan (ABHP)** provides its Employee Assistance Program to all employees and their family members. Call Avante now to begin utilizing these benefits.

## **Avante Behavioral Health Plan**

Avante Behavioral Health Plan (ABHP) is a Fresno-based behavioral health plan offering Employee Assistance Programs, mental health and substance abuse services. ABHP understands the needs of employees and family members that face stresses on a daily basis, large or seemingly small. ABHP provides services for individuals that may need on-going assistance in dealing with certain stressors.

## **Purpose of the Employee Assistance Program**

An *Employee Assistance Program* (*EAP*) is designed to help employees and their families identify, assess and resolve issues that may be affecting their personal life and/or their job performance. The *EAP* is available to the employee and all eligible family members. The program allows for up to five (5) individual counseling sessions per year at *no cost to the employee*.

#### **Counseling Services - EAP**

(5 sessions per person, per issue, per year)

The *Employee Assistance Program* provides immediate, short-term assistance for employees and their family members facing a variety of issues. We are here to support you through the emotional crisis and stressors to maintain a happy, healthy lifestyle.

#### Work/Life Services

In addition to EAP counseling services, Avante Behavioral Health provides both employers and members with other valuable resources.

#### **Financial Services**

*Up to (5) 30-minute consultations per separate matter.* 

Additional financial services provided at a 25% discount from usual hourly rates.

For financial advice or assistance, ABHP offers employees and family members 30-minute consultations per separate matter and discounts off of additional services thereafter. ABHP's Website also features a variety of resources including legal forms, financial calculators, and topical articles.

## **Accessing EAP Services**

To access services, simply call ABHP when you or a family member needs services. An ABHP clinician will conduct a brief interview via telephone to determine which services are needed and in the case of counseling services, make a referral to an appropriate clinician. Counseling appointments are arranged within one to five days, depending on the nature and urgency of the request.

#### **Avante Behavioral Health:**

#### Telephone:

Local: (559) 261-9053 Toll Free: 800-498-9055

#### Online:

Email: info@avantebehavioral.com Web: www.avantebehavioral.com

## **Confidentiality**

All services provided by ABHP are strictly confidential.

#### Who is eligible?

You and your family members are eligible to receive assistance and counseling through the EAP program. Eligible family members include spouses, birth, adopted and stepchildren through age 19 or age 24 if qualified as a dependent.